



# CRANE National Vendors

## SERVICE BULLETIN

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**B3279904**

**Icemaker Ice Chute Sealing**

**November 2, 1999**

Reports have been received of ice meltdown from the hopper of the Wilshire icemaker running down the icemaker chute and into the cup station on the Cold Drink and Twin Drink Centers. If the waste pail seems to fill up rapidly or water drips from the ice chute, it is suggested that silicone sealant be placed between the upper teflon chute and lower stainless steel ice chute. Refer to the instructions below and figure on the reverse side for further clarification on the procedure to be followed.

### **WASTE PAIL FILLING UP OR WATER DRIPPING DOWN ICE CHUTE ON MACHINES WITH NEW ICEMAKER MODULES (NEW COLD DRINK AND TWIN DRINK CENTERS)**

- 1. CHECK FOR SILICONE SEALANT BETWEEN THE UPPER ICE RAMP AND LOWER ICE RAMP. DISASSEMBLE BY REMOVING THE ALLEN HEAD CAP SCREW (NOT SHOWN) AND LIFTING OUT. IF THE UPPER RAMP LIFTS OUT EASILY AND/OR THERE IS NO EVIDENCE OF SEALANT, THEN SEALANT NEEDS TO BE ADDED. THIS CAN BE THE SOURCE OF EXCESSIVE WATER IN THE WASTE PAIL.**
- 2. REINSTALL THE UPPER ICE RAMP BY APPLYING A LIBERAL COATING OF CLEAR SILICONE SEALANT BETWEEN THE UPPER AND LOWER RAMP, ESPECIALLY AT THE TOP NEAR THE DISPENSE DOOR. MAKE SURE THAT THE RAMPS ARE CLEAN AND DRY PRIOR TO APPLYING THE SEALANT AND BE SURE TO WIPE OFF ANY EXCESS SEALANT TO INSURE THAT THE DISPENSE DOOR DOES NOT GET "GLUED" SHUT. IT IS SUGGESTED THAT THE SEALANT BE ALLOWED TO CURE FOR ATLEAST TWELVE HOURS PRIOR TO PUTTING THE ICEMAKER BACK IN SERVICE.**
- 3. ALSO CHECK THE DISPENSE DOOR GASKET TO INSURE IT MAKES A GOOD SEAL WITH THE HOPPER.**

**Over for Figure:**

